

Welcome to

Hataview





Welcome!

On behalf of the entire team at Wataview, I would like to welcome you and your group to Belize and Wataview.

We hope you will have a comfortable and pleasurable stay with us.

If you need help with anything during your stay or if there is anything we can do to make your stay more enjoyable, please reach out to any one of the staff members or myself.

Kindly refer to this booklet for more information regarding your stay with us.

Enjoy!

*Joanne*





## ***About Wataview***

### **Staff Services**

Wataview housekeepers Evelyn and Julie clean the house daily. Linens will be changed every 3 to 4 days. Discarded bath towels will be replaced as needed. Please help conserve water and eliminate unnecessary waste water by hanging and reusing your bath and pool towels.

Laundry Service is provided every couple days. Clothing items that are placed in your bedroom's laundry hamper will be washed, dried, ironed (if necessary) and returned to your bedroom. Please do not place items in the laundry hamper that cannot be machine washed or dried.

Sylvia is a fantastic cook with years of restaurant and personal chef experience. She and her assistant Gianni will shop for and prepare two meals daily. Ask the manager about charges for additional diners or meals. Coffee and Tea will be available each morning.

Edwin, our caretaker, helps to keep the property clean and ready for use, will deliver cases of beverages and help with sports equipment. He is also available to assist you with anything you may need or any questions you might have. Edwin lives in the lower apartment and is available 24 hours a day if needed.

Joanne can be reached by email, whatsapp, text or phone (#615-2215) at any time during your stay to assist your group with travel arrangements, book tours, and answer any questions you may have regarding Wataview or Belize in general.

### **Tipping/Gratuities**

Gratuities for the house staff are optional but appreciated. Gratuities can be paid direct to the staff member or given to the manager for distribution among the staff. Tip Envelopes can be found in the cabinet under the phone. Feel free to reach out to Joanne if you need guidelines on appropriate tips or if you would like to have gratuity added to your final invoice and charged to your credit card on file.



## Electricity

A precious and expensive utility in Belize. Please use air conditioners responsibly and *never leave the air conditioners running with doors and/or windows open.*

## Water

Wataview's tap water is completely safe to drink. Rain water and city supplied water is stored in a large cistern, filtered and UV sterilized. Additionally, the small water faucet at the bar dispenses complimentary bottled water for your convenience.

Wataview has a completely independent septic system. Please ensure only organic material is flushed down the toilets. *Flushing plastic or non-biodegradable items will cause the system to clog.*

## Telephone - complimentary

The house phone at Wataview is # **226-0188**.

To reach Wataview from the US or Canada, dial 011-501-226-0188

To call the US or Canada from Belize, dial 001-area code-phone number

## WiFi password is: **watav1ew**

## Music

Speakers throughout the house are accessible through the Sonos player on the Ipad. You can also access the speakers from your phone through most steaming service apps or by downloading the Sonos app to your phone.

## Sports Equipment

Equipment and the gym are available for your use at any time. Tennis rackets, Pickleball sets, balls, bean bags and horseshoes are stored in the gym. Ask Edwin if you would like help with table tennis, volleyball net, paddleboards or kayaks. Do not leave equipment unattended on the beach, pier or court. Use of equipment is at your own risk.



## Hot Tub

The outdoor hot tub is controlled by a remote control.

- Press 'MENU' button under the screen to turn on remote.
- Press 'SPA' on the right to turn on the spa tub jets. Light will turn green(This will stop water from pumping into the pool)
- Press 'AUX1' to turn on the water heater (if you choose to have hot water)
- Press 'AUX2' to start pumping the hot water into the spa.

Depress all buttons to return regular flow of water to the swimming pool. Heating the pool will result in additional charges.

## Beach and Dock

It is important to note that all beaches and docks in the country of Belize are open to the public. It is not uncommon to see others enjoying the dock at Wataview or strolling by on the beach. At the same time, you are welcome to stroll down the beach and onto any dock during the day. To ensure an enjoyable snorkel experience, fishing is not allowed at the end of the pier.

## For your safety

- Only registered guests are allowed on the property.
- Never leave your personal belongings outside unattended.
- Lock all doors when leaving for the day or retiring for the night.
- Whether in the pool or the ocean, do not swim alone.
- Never swim in the ocean between dusk and dawn.
- Due to occasional heavy boat traffic, it is recommended you do not swim out past the pier.

**\*\* Please remember Wataview is in a residential neighborhood. Please be courteous and keep the noise to an acceptable level after dark. \*\***



## ***Dining Out***

This is a partial list of recommendations but I encourage you to sample the many other great restaurants on the island. It would be advisable to call ahead for current opening hours and reservations.

**Black Orchid** – Conveniently located within walking distance, this air conditioned restaurant serves dinner 5 days a week. Dinner only. #206-2441

**Blue Water Grill** - Located beachfront at the Sunbreeze Hotel, the open air restaurant serves breakfast, lunch and dinner. The flavor is upper scale Asian/Latin American, wood oven pizzas and Sushi night on Tuesday and Friday. #226-3347

**Caliente** - The menu is Mexican/Caribbean flavored. Caliente can be found on the lagoon side of downtown. #226-2170

**El Fogon**— Tucked away on a side street near the airport. Serving excellent Belizean cuisine cooked on an open flame. #673-2121

**Elvi's Kitchen** - One of the first island restaurants, Elvi's serves local flavored lunch and dinner in its unique atmosphere. #226-2176

**Hidden Treasure** – South of town (first left after Victoria House, then follow signs) Hidden Treasure offers great ambience and a well executed Belizean/Caribbean menu. #226-4111

**Red Ginger**—Located at the Phoenix resort on the north side of Front Street. Serving Latin American cuisine, wine and creative cocktails in an air conditioned dining room. #226-4623

**Someplace South**—Just half mile up the road, serving food all day and brunch on weekends in a garden setting. Live music on weekends. #628-5373

**Truck Stop**— Fun food truck park atmosphere with 3 food trucks, ice cream truck, swimming pool and full service bar. Outdoor movie night on Wednesdays, Thursday night Trivia Night and more. 1 mile north of San Pedro. #226-3663

**Victoria House** – Palmilla Restaurant offers an upscale romantic atmosphere while the Admiral Nelson Bar offers a casual comfortable setting. Both serving from the same Caribbean inspired menu. #226-2067



## Tours and Excursions

Belize has so many great things to experience from Reef to Rainforest!

SCUBA – there is great scuba diving all over the reef or at the two atolls including the famous Blue Hole. There is diving for all skill levels!

Snorkeling – half day tours to Mexico Rocks or Hol Chan and Shark and Ray Alley Marine Reserves. A must do while in Belize!

Fishing – reef fishing, deep sea fishing or fly fishing. You can do it all.

Boating Day Trips – combine the best of snorkeling, fishing with a stop on a deserted beach so your guide can grill up your fresh catch! Or relax on a sailing catamaran with snorkel stops and lunch break at our neighboring island Caye Caulker.

Manatee Tours – Take a boat to just outside Belize City where Manatees live, eat and raise babies. Watch manatees for the morning then stop for lunch and snorkel right at the picturesque Goffs Caye .

Mayan Ruins – Altun Ha, Lamanai or Xunatunich. The Mayan ruins on the mainland are an amazing piece of history that should not be missed.

Cave Tubing /Belize Zoo or Zip Lining– Visit the best little zoo in the world and see Belize's native animals up close or get your adrenaline pumping by Zipping through the jungle canopy on a zipline. After lunch hop in an inner tube, don a headlamp and float down a river through the rainforest and sacred Maya caves. A very unique experience!

***\*\* Please help preserve Belize's sensitive marine ecosystem by practicing responsible snorkeling and fishing. Be careful to not stand on or touch coral when in the sea. Practice catch-and-release fishing with fish you do not intend to eat. Let juvenile fish and lobster live to be caught another day.***

***Every little bit helps! \*\****



# Interactive Map

Click here or map to access





## Facts about Belize

**Population:** The entire population of Belize is approximately 440,000. Roughly 18,000 people reside on Ambergris Caye. Belize is the least populated and least densely populated country in all of Central America.

**Language:** The official language of Belize is English. Creole and Spanish is also widely spoken on the island.

**Land:** The country is roughly 8,800 square miles, has 240 miles of coastline and 450 Cayes (keys) with Ambergris Caye being the largest. 200 miles of Barrier Reef runs along Belize's coastline. There are 103 protected areas in Belize in the form of reserves, sanctuaries, parks and monuments.

**Symbols:** Keel Billed Toucan is the national bird of Belize  
Tapir (Mountain Cow) is the national animal  
Black Orchid is the national flower  
Mahogany Tree is the national tree

**Weather:** Belize has a Tropical Climate with a wet (June through November) and a dry season (December through May). The average temperature is 84 degrees.

**Currency:** The Belize Dollar is the official currency and tied to the US dollar. \$1 US = \$2 BZ. US Dollars are widely accepted in shops in restaurants as long as the bills are clean and not torn. US coins will not be accepted.

**Tipping Guide:** All tips are appreciated.  
Restaurants 10% - 20%  
Services (Spa, hairdresser, etc) 10% - 15%  
Tour Guides \$5—\$10 per person.



## ***In Case of An Emergency***

Emergency contact numbers are provided next to the phone. In the event of an impending natural disaster, you will be contacted with information and plan of action by Joanne or Edwin.

In the event of an exterior threat, whether human or otherwise, secure yourself inside Wataview with all doors and windows locked. Call the Police and Edwin or Joanne for immediate assistance.

If emergency evacuation of Wataview is necessary due to fire or other threat, calmly exit out the nearest main floor door, walk down to the street level and meet up with your group on the beach in front of the tennis court. Once you are a safe distance away from the building, notify the fire and/or police department(s) of the issue and Edwin.

### **Emergency Contacts**

Joanne Buettner, Manager.....	615-2215
Edwin, Onsite Caretaker.....	623-6917
Police Substation South .....	610-4911
Police.....	206-2022 /911
Fire .....	206-2372 /990
RRR, Rickilee Response and Rescue.....	627-1117
Island Emergency Services.....	615-2998/652-2998

### **Medical**

Ambergris Hope Hospital .....	629-3618
San Pedro Polyclinic .....	226-2536
Hyperbaric Chamber .....	226-2851/628-3828
San Pedro Urgent Care.....	610-7782

### **Pharmacies**

Spiez Pharmacy .....	206-2227
Unique Pharmacy .....	226-2890
Quality Pharmacy.....	226-3743
San Pedro Drug Store .....	632-6846



### ***Additional Info***

**Check in:** 4:00pm

**Check out:** 10:00am

Early check in and late check out cannot be guaranteed until 48 hours beforehand.

**Cancellation Policy** Cancellations or date changes, 60 days or more before check-in will receive a full refund minus \$109 admin fee. No Refund for Cancellations or date changes less than 60 days from check in date. Rates are subject to change and not guaranteed until reservation is confirmed. Third party trip insurance is recommended.

*Enjoy your stay!*



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**011-501-615-2215**

**facebook.com/Wataview**  
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